Mobil Serv[™] Free Services TERMS AND CONDITIONS

Offer is valid until the 31st of December 2023, to the first 100 entrants who qualify.

Eligibility: Offer is open to qualifying entrants only. Valid entrants must meet the qualifications below.

- 1. Entrants must be a manufacturing company operating in the following commercial, government or industrial sectors: auto component manufacturing, plastics molding, machine shop, construction, mining, or steel plants.
- 2. Entrants must not be a current Mobil customer or must have purchased less than 10% of their total lubricant requirements from Mobil.
- 3. Entrants must agree to a 30-minute meeting with Mobil representatives to review their lubrication needs and see how Mobil could help their business.
- 4. All participants must be legal residents of India.

Redemption: Qualifying entrants will be contacted by their local ExxonMobil representative.

- 1. The EM contact will provide the customer with details of the consultation and free services.
 - a. Customer will provide details of the machines for services.
 - b. Free oil analysis will be limited to 1 sample per customer. Additional oil analysis services will be charged as per actuals. The calculation of other services will be decided mutually based on specific application needs.

Additional conditions:

- Entrants shall indemnify, defend, and hold ExxonMobil harmless against any and all losses, damages, or any other liability, arising out of the Consultation. In no event shall ExxonMobil or its representatives be liable to any user for any damages whatsoever including direct, special, punitive, indirect, incidental, consequential damages arising out of the Consultation.
- Entrants agree and admit that they have provided their personal information/ details (such as names, email addresses, and contact numbers) voluntarily and knowingly to ExxonMobil. ExxonMobil will be collecting Entrants' personal data in accordance with the ExxonMobil Privacy Policy that can be reviewed at <u>mobil.co.in</u>. Please see the full <u>Privacy Policy</u> for details.

By participating, you hereby agree to ExxonMobil's collection and usage of your personal information and acknowledge that you have read and accepted the Privacy Policy. Entrants' information will be used for the purposes of direct marketing, research, and monitoring or improving the use and satisfaction of ExxonMobil products.

3. Any dispute, difference, proceedings or claim of whatever nature arising out of or in connection with these T&C shall be governed by, and construed in accordance with the laws of India and subject to the exclusive jurisdiction of the Courts in Bangalore.